



Case Study – Complex Case Support

Client

Fortune 100 Financial Corporation

The Problem

Due to the combination of skyrocketing costs, inflexible client support, and potentially indefensible processing methodologies, the client was unsatisfied with its current provider. As a result, the client made the difficult decision to switch providers midstream in the case. This is particularly challenging given the scope and complexity of the project/matter.

Our Solution

After extensive due diligence, the client chose Evolver to stabilize the existing challenge, strategize on system and review improvements, and manage the project from beginning to end.

Evolver provided a full range of eDiscovery services, including forensics, processing, review, data hosting, and production. Our technologies allowed the client to search a vast amount of data and pinpoint the relevant data needed for litigation. We also enabled the client to reduce litigation costs while maintaining data quality to avoid court sanctions.

We successfully managed over 50 million documents that needed to be searched in multiple, fast and auditable ways. Specifically we:

- Designed custom collections and review technologies to extract data from financial systems and support the production of significant amounts of structured data during the discovery process.
- Processed over 12 million documents for review including email, e-files, and hardcopy documents for large antitrust matter.
- Hosted one of the largest matters ever hosted in Relativity with 24 million documents, including documents processed by us, documents migrated from proprietary databases, documents produced by opposing parties, and documents produced in legacy matters.
- Produced over 2 million documents (almost 20 million pages) including images, native audio and video files, native excel files, and databases in over 100 unique productions over two years.
- Supported use of the site by over 400 active users, including over 200 users outside of the U.S. requiring 24 hour access and support.

Benefits to Client

- Short-term, case-specific solution that met the immediate needs of the project.
- Long-term:
 - Formed a strong relationship with a strategic partner willing to work with them on improving their overall eDiscovery efforts, including keeping costs down.
 - Created an overall consistent approach to eDiscovery projects.